

## Acceptable Uses Policy

### Legal Compliance

You must use the Services in compliance with, and only as permitted by, applicable law. The use of our Services, and/or the use of the outcomes attained pursuant to the employment of our Services, in conjunction with other tools or resources in furtherance of any of the unacceptable uses described herein is also prohibited.

### Your Responsibilities

You are responsible for your conduct, Customer Data, and communications with others while using and/or benefitting from the Services. You must comply with the following requirements when using and/or benefitting from the Services. If we become aware of content that falls outside the bounds of what is acceptable under this policy, we may report it. We also take steps to prevent uses of our Services that are contrary to the spirit of this policy.

- (a) You may not use the Services to commit an unlawful activity; use the Services for activities where use of the Services could lead to physical damage, death, mental harm, or personal injury.
- (b) You may not provide any person under the age of 13 with access to the Services.
- (c) You may not purchase, use, or access the Services for the purpose of building a competitive product or service or for any other competitive purposes.
- (d) You may not misuse our Services by interfering with their normal operation or attempting to access them using a method other than through the interfaces and instructions that we provide.
- (e) You may not circumvent or attempt to circumvent any limitations that Iris AI imposes on you.
- (f) Unless authorized by Iris AI in writing, you may not probe, scan, or test the vulnerability or security of the Services or any Iris AI system or network.
- (g) Unless authorized by Iris AI in writing, you may not use any automated system or software to extract or scrape data from the websites or other interfaces through which we make our Services available.

(h) You may not deny others access to, or reverse engineer, the Services, or assist anyone else to do so, to the extent such restriction is permitted by law.

(i) You may not store or transmit any viruses, malware, or other types of malicious software, or links to such software, through the Services.

(j) You may not use the Services to infringe the intellectual property rights of others.

(k) If your use of the Services requires you to comply with industry-specific regulations applicable to such use, you will be solely responsible for such compliance, unless Iris AI has agreed with you in writing otherwise. You may not use the Services in a way that would subject Iris AI to those industry-specific regulations without obtaining Iris AI's prior written agreement.

### **Violence and Hate Speech**

We reserve the right to remove content and may report information related to that content to law enforcement authorities if we become aware of, or believe that, a genuine risk of harm or threat to public safety exists.

- Our Services may not be used to directly or indirectly threaten or attack others, or to organize or incite violence, harassment, or property damage.
- Our services may not be used for hate speech, or to promote or fund such acts. Examples of hate speech include attacking or advocating for the abuse or exclusion of people based on their ethnicity, national origin, political or religious affiliations, gender, sexual orientation, genetic predisposition, disability, medical or physical condition, veteran status, or any other protected classes under applicable law.
- Our Services may not be used to promote or glorify self-harm.

### **Bullying and Harassment**

Our Services may not be used to bully or harass others.

### **Intellectual Property Infringement**

Please respect the intellectual property rights of others.

## How to Report Policy Violations

If you identify content which you believe is in violation of this policy, please let us know via [info@irisai.co.za](mailto:info@irisai.co.za)

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